



Public Sector Partner (PSP) Program Program Requirement FAQ North America



Why is the Public Sector Partner Program being retired?

- The primary benefit of the program was providing access to the Government and Academic Buying Program SKUs for enrolled partners. In an effort to streamline our processes and make it easier to do business with Symantec, it was decided to eliminate the program and allow all partners to have immediate access to those SKUs without the burden of program enrollment.

What is the effective date of the Public Sector Partner Program retirement?

- The Public Sector Partner Program retirement is effective July 7, 2008. Currently enrolled partners may immediately begin requesting quotes and placing orders on behalf of their Public Sector customers without utilizing their existing Government and/or Academic Authorization IDs. Non-enrolled partners are no longer required to enroll and may begin requesting quotes and placing orders immediately.

Will partners still be required to utilize an Authorization ID in order to obtain quotes or place orders for their Public Sector customers?

- No. Government and/or Academic Authorization ID Numbers will no longer be required for any partners who wish to obtain quotes or place orders for their Public Sector customers.

Have the eligibility requirements for Government, Academic and Charitable customers changed?

- No. Customers must still meet the eligibility requirements in order to purchase Symantec products at the Government and Academic discounted prices. These discounted SKUs are available via the Government Buying Program for Federal, state and local government customers and via the Academic Buying Program for academic and charitable customers.

What are the eligibility requirements for the Government Buying Program?

- Licensee must be a Federal agency, department, commission, board, office, council, authority or a municipality, special district, city, county or state governmental agency, political subdivision of the state or local government, or department, commission, board, office, council, authority or other agency in the executive or judicial branch of state or local government that is created by the constitution or a statute of the governing state, including the district, regional and state administrative offices. You can reference the Government Definition of eligibility for the Government Buying Program document posted on [PartnerNet](#) for more detailed information.



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What are the eligibility requirements for the Academic Buying Program?

- Licensee must be a fully accredited K-12 educational institution or district, fully accredited college or university, matriculated student or a faculty or staff member of a college or university in the United States or Canada. Licensee may also be a US charitable organization which qualifies under US Tax Code 501 (c)(3) or a Canadian charitable organization that can provide a Charitable Registration Number. You can reference the Academic Definition of eligibility for the Academic Buying Program document posted on [PartnerNet](#) for more detailed information.

Will Symantec distributors recognize that I am eligible to purchase Government and/or Academic Buying Program SKUs?

- Yes, Symantec distributors have been notified of the Public Sector Partner Program retirement and the elimination of the requirement to utilize Government and/or Academic Authorization ID Numbers to provide quotes and accept orders on behalf of your Public Sector customers.

Does the Public Sector Partner Program retirement have an impact on any other Symantec partner programs or partner status?

- No, there is no impact to any other Symantec partner programs or to your individual partner status with Symantec.

Who can I contact if I have additional questions about the Public Sector Partner Program retirement?

- You can find information regarding the program retirement on [PartnerNet](#). You can also contact your Symantec Account Manager, your preferred Symantec distributor or publicsector@symantec.com.